Epic - Customer Service - More than 4 weeks

Features

Manage address

Manage Prime

Payment Settings

Account Settings

Digital Services

User Stories

1. Manage Address
2. Delivery Related
3. Add/Remove address

2. Manage Prime

a.Prime membership related

b.View membership

c.Cancel membership

3. Payment Setting

a.Add or edit payment method

b.change expire debit or credit card

4. Account Setting

a.Change email or password

b.Update information

c.Login settings

5. Digital Services and device support

a.Help and Support

b.Device issues

Tasks

Manage address

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer - 6hrs

Manage Prime

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer - 6hrs

Payment Settings

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer - 6hrs

Account Settings

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer - 6hrs

Digital Services and Device support

a.Build the UI layer - 5hrs

b.Build the API layer - 8hrs

c.Build the DB layer - 6hrs